**Privacy Policy**

**(Hotshot Users)**

At our local express delivery system, safeguarding the privacy and security of our users' personal information is paramount. This Privacy Policy outlines how we collect, use, disclose, and protect the information obtained through our delivery platform.

1. \*\*Information We Collect\*\*: - Personal Information: When users sign up for our delivery services, we may collect personal details such as name, contact information, and address. - Delivery Details: We collect information about delivery requests, including pickup and drop-off locations, package details, and delivery preferences. - Payment Information: We may collect payment details to process delivery fees and transactions securely.

2. \*\*How We Use Information\*\*: - Provide Services: We use collected information to facilitate delivery services, match delivery requests with drivers, and ensure timely and accurate deliveries. - Improve Services: We analyze user data to enhance the efficiency, reliability, and user experience of our delivery platform. - Communication: We may use contact information to send service-related updates, notifications, or promotional offers to users.

3. \*\*Information Sharing\*\*: - Service Providers: We may share user information with authorized delivery personnel and logistics partners to fulfill delivery requests. - Legal Compliance: We may disclose information when required by law, legal process, or government request. - Consent: We may share information with user consent or as otherwise described in this Privacy Policy.

4. \*\*Data Security\*\*: - We employ robust security measures to protect user information from unauthorized access, misuse, alteration, or disclosure. - We regularly review and update our security protocols to mitigate risks and maintain data integrity.

5. \*\*Data Retention\*\*: - We retain user information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.

6. \*\*User Controls\*\*: - Users have the right to access, update, or delete their personal information stored in our system. - Users can manage communication preferences and opt out of promotional communications.

7. \*\*Children's Privacy\*\*: - Our delivery services are not directed towards children under the age of 13, and we do not knowingly collect personal information from children.

8. \*\*Changes to Privacy Policy\*\*: - We reserve the right to update or revise this Privacy Policy periodically. Users will be notified of any material changes.

9. \*\*Contact Us\*\*: - If users have questions, concerns, or requests regarding this Privacy Policy or our data practices, they can contact us through the provided channels.

By using our local express delivery system, users consent to the collection, use, and disclosure of their information as described in this Privacy Policy. It is important for users to review this Privacy Policy regularly to stay informed about how we protect their privacy.